



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application Of: Haines et al.

Group No.: To Be Assigned

Serial No.: 09/917,359

Docket No. 050320-1040

Filed: July 27, 2001

For: **SYSTEM AND METHOD FOR PROVIDING MEDICAL CARE VIA A VIRTUAL CALL CENTER**

**RESPONSE TO MISSING PARTS NOTICE**

Honorable Commissioner of  
Patents and Trademarks  
Washington, D.C. 20231

Sir:

In response to the Notice to File Missing Parts of Application, Filing Date Granted, dated September 4, 2001, please find enclosed:

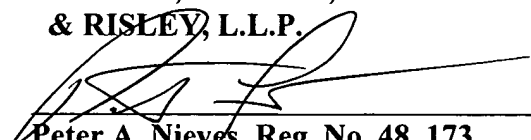
1. Declaration/Power of Attorney with the Signature of Stephen Ratzel;
  2. a copy of the Notice to File Missing Parts of Application, Filing Date Granted;
- and
3. a check in the amount of \$130.00 to cover the additional surcharge fee for filing this Response to the Missing Parts Notice.

The Commissioner is authorized to charge Deposit Account 20-0778 for any deficiencies or credit any over payments.

Respectfully Submitted,

**THOMAS, KAYDEN, HORSTEMEYER  
& RISLEY, L.L.P.**

By:

  
Peter A. Nieves, Reg. No. 48, 173

Suite 1750, 100 Galleria Parkway  
Atlanta, Georgia 30339-5948  
(770) 933-9500



Sec 10

# CERTIFICATE OF MAILING

I hereby certify that the below listed items are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to:

**Assistant Commissioner for Patents**

**Box: Missing Parts  
Washington, D.C. 20231**

on September 20, 2001

Carla Bridwell Stone

Carla Bridwell Stone

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The following is a list of documents enclosed:

Return Postcard  
Response to Missing Parts  
Copy of Notice of Missing Parts – Filing Date Granted  
Declaration/Power of Attorney  
Check in the Amount of \$130.00

MissingPartsResp.doc



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/917,359	07/27/2001	John Haines	050320-1040

CONFIRMATION NO. 9868

## FORMALITIES LETTER



\*OC000000006510593\*

24504  
THOMAS, KAYDEN, HORSTEMEYER & RISLEY, LLP  
100 GALLERIA PARKWAY, NW  
STE 1750  
ATLANTA, GA 30339-5948



Date Mailed: 09/04/2001

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The signature of the following inventor(s) is missing from the oath or declaration:  
*Stephen Ratzel*
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

09/26/2001 MBERHE 00000035 09917359

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130.00 OP

THOMAS, KAYDEN  
HORSTEMEYER & RISLEY, LLP

DOCKETED

SEP 07 2001